

# CPSIA LEAD POLICY AND RECALL POLICY

## CPSIA Lead Policy

Please take a few minutes to review our policy dealing with the Consumer Product Safety Improvement Act (CPSIA) concerning the sale of products to children 12 and under.

We deal in thousands of products. Some of these are purchased by children 12 and under or purchased by adults as gifts for this age group. In the case where this is clearly the target market, we have a testing program in place to ensure that the products we offer do not exceed government mandated lead levels. Given the changing nature of our inventory, please see our website at the link:

<http://www.chichesterinc.com/LeadPolicy.htm>

for a list of individual products and their testing status.

We cannot offer a blanket guarantee that all of our products have been adequately tested given that many of these items are not intended for use by children 12 and under. Because of the high cost of testing, we will only be testing the limited number of items where children are the intended market and testing is required.

If you are planning to offer our products to children 12 and under, please refer to our website prior to ordering.

We have used the following laboratory for x-ray fluorescence testing (XRF) and have been pleased with their service:

Eastern Applied Research, Inc.  
6614 Lincoln Avenue  
Lockport, New York  
14094

P: 716.201.1115  
F: 716.201.1119  
E: [standards@easternapplied.com](mailto:standards@easternapplied.com)  
W: [www.easternapplied.com](http://www.easternapplied.com)

We have used the following laboratory for formal lead testing and have been pleased with their service:

EMSL Analytical, Inc.  
3 Cooper Street  
Westmount, NJ  
08108

P: 800.220.3675 East Coast  
P: 866.798.1089 West Coast  
E: [info@emsl.com](mailto:info@emsl.com)  
W: [www.emsl.com](http://www.emsl.com)

For more information on the Consumer Product Safety Improvement Act, please see the government's website at

<http://www.cpsc.gov/ABOUT/Cpsia/cpsia.HTML>

We also encourage you to complain loudly and frequently to your congressmen and senators about the effects their heavy handed legislation is having on the small crafts markets in the United States. Policies directed at large-scale importers are having disastrous effects on small manufacturers and importers—at the same time they allow firms such as Mattel and Wal-Mart to do

their own overseas testing.

If you have any questions about our lead testing efforts or policies, please ask to speak with Paul Crosby at 1.800.206.6544. **Given the legal implications involved, Paul is the only person in the company authorized to make formal statements on our testing program.**

## Recall Policy

We maintain records of all shipments by customer and by product order code for all shipments from our warehouse. In the unlikely event of a recall of any of our products, we will contact you at the address to which the product was shipped.

If you have any questions about our recall policies, please ask to speak with Paul Crosby at 1.800.206.6544. **Given the legal implications involved, Paul is the only person in the company authorized to make formal statements on our recall policy.**

## Thank You

From all the Chichester staff in both Canada and the United States, and around the world thank you for giving us an opportunity to serve you:

### Toronto Office Staff

*Paul Crosby  
Michelle Spencer  
Mike Gareri  
Elizabeth Jean Betsch  
Tracey Li  
Eric Goodwin*

### Niagara Falls, NY Warehouse Staff

*Amy Chase  
Mike Sansano*

### Antwerp, NY Warehouse Staff

*Amber Buneta  
Johnny Buneta  
Scarlett Matoon  
Charley Miller*

### Contractors

*Regina Popova, Transnistria  
Csaba Mezossy, Hungary  
Chitta Ranjan Roy, Bangladesh*